

## **Darwinbox Digital Solutions Private Limited Privacy Policy**

Darwinbox is committed to protecting your privacy. This Statement of Privacy applies to Darwinbox website, [darwinbox.in](http://darwinbox.in) websites, apps and governs data collection and usage. By using the [darwinbox.com](http://darwinbox.com), [darwinbox.in](http://darwinbox.in) and associated darwinbox apps, you consent to the data practices described in this statement.

### **Collection of your Personal Information**

Darwinbox collects personally identifiable information, such as your email address, name, work address and/or telephone number. This is available to Darwinbox only when you've volunteered it.

There is also information about your computer hardware and software that is automatically collected by Darwinbox. This information can include: your IP address, browser type, domain names, access times and referring website addresses. This information is used by Darwinbox for the operation of the service, to maintain quality of the service, and to provide general statistics regarding use of the Darwinbox website and app.

In the event that you contact us for customer support through the website, we may also request that you provide additional User Information relevant to the support requested by you. Users are under no obligation to provide such information. However, we cannot guarantee that we can provide customer support in the event that relevant information related to the use of our products or services is withheld. We may retain communications relating to customer support, and/or information drawn from such communications, for statistical and/or reference purposes.

Please keep in mind that if you directly disclose personally identifiable information or personally sensitive data through Darwinbox public message boards or forums, this information may be collected and used by others.

Note: Darwinbox does not read your private online communications with others.

Darwinbox encourages you to review the privacy statements of websites you choose to link to from Darwinbox so that you can understand how those websites collect, use and share your information. Darwinbox is not responsible for the privacy statements or other content on websites outside of the Darwinbox digital solutions Limited websites or the use of your information by such outside websites.

## **Use of your Personal Information**

Darwinbox collects and uses your personal information to operate the Darwinbox website's and app's and deliver the services you have requested. Darwinbox may also use your personally identifiable information to inform you of other products or services available from Darwinbox and its affiliates. Darwinbox may also contact you via surveys to conduct research about your opinion of current services or of potential new services. Darwinbox does not sell, rent or lease its customer lists to third parties. Darwinbox may, from time to time, contact you on behalf of external business partners about a particular offering that may be of interest to you. In those cases, your unique personally identifiable information (email, name, address, telephone number) is not transferred to the third party. In addition, Darwinbox may share data with trusted partners to help us perform statistical analysis, send you email or postal mail, provide customer support, or arrange for deliveries. Such third parties are prohibited from using your personal information except to provide these services to Darwinbox, and they are required to maintain the confidentiality of your information.

Darwinbox does not use or disclose sensitive personal information, such as race, religion, or political affiliations, without your explicit consent. Darwinbox keeps track of the websites and pages you visit within the Darwinbox Digital Solutions Limited family of websites, in order to determine what Darwinbox services are the most popular. This data is used to deliver customized content and advertising within Darwinbox to customers whose behavior indicates that they are interested in a particular subject area.

Darwinbox Digital Solutions Limited websites will disclose your personal information, without notice, only if required to do so by law or in the good

faith belief that such action is necessary to: (a) conform to the edicts of the law or comply with legal process served on Darwinbox or the site; (b) protect and defend the rights or properties of Darwinbox Digital Solutions Limited (including enforcing this agreement); and, (c) act under exigent circumstances to protect the personal safety of users of Darwinbox, or the public.

## **Security of your Personal Information**

No method of safeguarding information is 100% secure. Darwinbox uses a variety of security technologies and procedures to help protect your personal information from unauthorized access, use or disclosure. Darwinbox secures the personally identifiable information you provide on computer servers in a controlled, secure environment, protected from unauthorized access, use or disclosure. When personal information (such as a credit card number) is transmitted to other websites, it is protected through the use of encryption, such as the Secure Socket Layer (SSL) protocol.

## **Changes to this Statement**

Darwinbox will occasionally update this Statement of Privacy to reflect company and customer feedback. Darwinbox encourages you to periodically review this Statement to be informed of how Darwinbox is protecting your information. When such a change is made, we will update the "Last Updated" date above.

## **Enforcement of this Privacy Statement**

If you have questions regarding this statement, you should first contact us at [contact@Darwinbox.in](mailto:contact@Darwinbox.in).

## **Contact Information**

Darwinbox welcomes your comments regarding this Statement of Privacy. If you believe that Darwinbox has not adhered to this Statement, please contact Darwinbox at [contact@Darwinbox.in](mailto:contact@Darwinbox.in). We will use commercially reasonable efforts to promptly determine and remedy the problem.